

## TourAgent Agreement

Validity Period from 1 August 2019 to 31 July 2020

Commission agreement between Amatungulu Pty Ltd (Representative):

\_\_\_\_\_  
\_\_\_\_\_  
Signature Name and Surname Date

and

Company (Agent):

\_\_\_\_\_  
\_\_\_\_\_  
Signature Name and Surname Date

A. We hereby acknowledge that we have read and understand this document and agree to abide with the Terms and Conditions detailed herein.

B. We hereby acknowledge that we have read and understand the standard Terms and Conditions, the privacy policy and the liability release of Amatungulu as it appear on the footer of the following web page: <https://www.amatungulu.com/>, and agree to abide with it.

(Please return signed form to [info@amatungulu.com](mailto:info@amatungulu.com). Initial each page as well.)

### TOUR OPERATOR TERMS AND CONDITIONS

1. This contract shall come into force upon signature by both of the parties hereto.
2. Only the tour rates/prices on the booking platform: [amatungulu.rezgo.com](http://amatungulu.rezgo.com) shall be used with the relevant tour prices in US\$. Agent booking requests have to be made by email to [info@amatungulu.com](mailto:info@amatungulu.com), where a special booking link will be made available. The booking form must be filled separately for each family.
3. Amatungulu reserves the right to amend the tour rates/prices on the booking platform as deemed necessary. Tours which were already booked and a deposit paid in advance would not be affected.
4. Commission will be calculated from the amount of participants for a particular tour, where the Agent will pay Amatungulu the total amount less commission as per schedule, Annexure A. The total amount less commission will be confirmed by us after the form is submitted.

5. Agents are allowed to amend any tour and or date in order to tailor-made a tour package for participants. These amendments have to be submitted to Amatungulu for approval and a re-quote.

Booking conditions:

Tour bookings and payments close 60 days (8 weeks) before the starting date of a multi-day tour, and 3 days before a single-day tour. To guarantee your seat we recommend you book 8 - 12 weeks in advance for a multi-day tour.

Terms of payment (multi-day tours):

1. A 40% deposit is required to confirm a reservation (prior than 8 weeks before tour starts).
2. The balance or full amount (after relevant percentage commission as per commission schedule is deducted by Agent) is payable 60 days (8 weeks) before the start of a tour to Amatungulu.
3. Payments are preferred to be made as bank transfers with Electronic Fund Transfers.
4. Please quote your agent number and/or email address as a reference when payment is made.
5. Minimum participants to book per tour are two.

Bank Transfer/EFT Details:

Bank Name: First National Bank

Bank Code: 258155

Swift Code: FIRNZAJJ

Bank Country: South Africa

Beneficiary: Amatungulu

Beneficiary address: 6 Butia Place, Garsfontein, Pretoria, SA, cell: +27 844104888

Beneficiary Bank Cheque Account Number: 62746973644

Terms of payment (day tours):

1. The amount (after relevant percentage commission as per commission schedule is deducted by Agent) is payable 3 days before the start of a day tour to Amatungulu.
3. Payments are preferred to be made as bank transfers with Electronic Fund Transfers, or instant EFT as found on this page: <https://www.amatungulu.com/zar-payment>.
4. Please quote your agent number and/or email address as a reference when payment is made.
5. Minimum participants to book per tour are two.

#### Cancellations:

All cancellations must be given in writing to Amatungulu by e-mailing [info@amatungulu.com](mailto:info@amatungulu.com).

Cancellations/Amendments are subject to the following conditions:

#### Multi-day tours:

Cancellation 60 days or more before departure: Amount paid less upfront costs. These upfront costs are disclosed to you when you use the Site to complete the transaction and may represent out of pocket expenses of Amatungulu Tours for tickets, transportation deposits and other additional expenses.

Cancellation 59 to 31 days before departure: 50% of tour price, if paid in full.

Cancellation less than 30 days before the start of the tour: 100% cancellation fee. (no refund )

You are strongly encouraged to obtain cancellation insurance. In certain circumstances, this will cover the cost of cancellation.

#### Single-day tours:

Cancellation at least 7 day(s) in advance of the scheduled departure, there is no cancellation fee. Cancellation between 3 and 6 day(s) in advance of the scheduled departure, there is a 50 percent cancellation fee.

If you cancel within 2 day(s) of the scheduled departure, there is a 100 percent cancellation fee.

You are strongly encouraged to obtain cancellation insurance. In certain circumstances, this will cover the cost of cancellation.

In some cases, Amatungulu Tours may cancel a tour due to weather or other circumstance. In the event that Amatungulu Tours cancels the tour, or does not deliver it as promised, You may choose between a rescheduling of the tour OR a 50% refund of all monies paid or a credit towards an alternative tour. If you choose to accept a credit, the difference in the cost of the alternative tour will be refunded by Amatungulu Tours or paid by You, as applicable. Amatungulu Tours is not responsible for any incidental expenses. You may have incurred in reliance on the tour booked on the Site, including, without limitation, expenses arising from the purchase of visas, vaccinations, non-refundable flights, or of any loss of enjoyment.

#### CONTACT DETAILS

Amatungulu Tours

Telephone +27 (0) 844104888

E-mail: [info@amatungulu.com](mailto:info@amatungulu.com)

Postal Address:  
PO Box 39862  
Garsfontein-East  
0060  
South Africa

Street Address:  
6 Butia Place  
Garsfontein  
Pretoria

Annexure A - Commission Schedule; - percentage is determined by the amount of participants per specific tour and deducted from the total amount:

per person sharing: 4 people: 14%	per person sharing: 5-6 people: 17%	per person sharing: 7-8 people: 19%	per person sharing: 9-10 people: 20%	per person sharing: 11+ people: 22%
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Commission is payable for children 4 - 12 years. They are included in the amount of participants.

No commission payable for children under 4 years, they are not included in the amount of participants.